Point of Care Media Drives Patient and Physician Action, Engagement & Empowerment

Insights from the 2023 MARS Consumer Health and 2022 Physician Strategic Insights Studies

1. Before the appointment

133 million adults

research treatment options before asking their doctor about them.



of adults believe pharma ads make them more knowledgeable about medications.



their doctor.

68% of physicians

are decisionmakers regarding which patient educational materials are available at their practice.



1 in 3

consider availability
of patient education
materials to be
important when
prescribing a newly
available Rx.



Patients engaging with health information are more empowered and HCPs care about providing quality patient education.

2. At the appointment



78% of **patients** value POC media at their doctor's office or hospital.

99 million

adults have seen or heard **healthcare advertising** at **their doctor's office**.

Among them...

13 million

60%

have asked their more likely to
doctor to prescribe a discuss an ad with
specific drug. their doctor.



them...

provide information about discount drug programs to their patients.



of HCPs have looked at alternate medications to prescribe while using EMR/EHR platforms.



POC media is valued, inspires evaluation of treatment options and prompts patient/doctor conversations in a trusted environment.

3. After the appointment

66% - N

of adults who saw or heard **healthcare ads at their doctor's office took some action**. Among them... **76**%

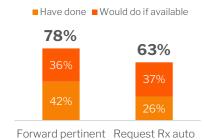
more likely to visit a website recommended by their doctor.

39%

more likely to switch to a different prescription.

Doctors want to play a role in compliance, **utilizing EMR/EHR platforms to provide patient support**.

reminders



education

materials

Half of

physicians believe pharma brands should provide more support options for patient compliance.



POC media and technology motivate both HCPs and patients to take action.

How are patients and physicians engaging with POC media?



Consumer and HCP Healthcare Insights that provide an in-depth look into the types of communication available at the points where patients interact with physicians and in other healthcare settings.

Insights into...

- Patient and Physician Profiling
 - 100+ conditions
 - Primary care and 30+ other HCP specialties
 - Caregivers
 - Frequency of doctor visits
 - Patient preference for branded medication
 - Physicians actively supplying and making decisions re: available patient education materials
 - Physician use of EMR/EHR/Telemedicine/eprescribing platforms

- Point of Care channels valued by patients
- Patient education
- Point of Care advertising
- Health Tech
- Prescriptions and pharmacies
- Doctor-patient relationship
- And more

Let us help you dive deeper into how these data-points differ based on your target audience.

Kantar Media Healthcare Research helps marketers, agencies, and media companies understand how HCPs and patients interact with the full landscape of channels and media available, empowering our clients to build more effective communication plans.